### One more Key Principle & Your Homework...





## #5: Be prepared

Hi Lauren - In putting together final preparations for tomorrow's meeting with your team, may I give you a call today to discuss logistics ahead?

### A couple of questions that I was hoping you could answer:

- When we arrive today, should we ask for one of you, or someone else?
- Is the meeting room accessible before 4pm? We have an hour set aside, and if possible, I'd like to set up in the room before everyone arrives to save a bit of time for everyone. (I'm showing the Pine Executive conference room, 2nd floor in the calendar invite.)
- What is the room arrangement for the meeting? i.e. big conference room with a long table, smaller conference room with round table
- Do you have a projector available, or does the room have a large flat screen? (Or neither...:-)
- We use Macbooks. Does the projector/flat screen require specific adapters that you might now have available?
- Will we have access to wifi-based Internet? For security purposes with a few other banks, we've been required to request a user name and password to a local network ahead of time from IT.

### In case you need to provide to your building security team, here are the Blend attendees planned:

- Nima Ghamsari, CEO
- Scott Sambucci, VP Customer Success
- Pranay Kapadia, VP Product Development (possible, not confirmed)

Many thanks for your help and kindly let me know if Shannon or I can give you a call later today.

-Scott Sambucci

#### ----Original Message----

From: Scott Sambucci [scott@blendlabs.com]

Sent: Friday, May 01, 2015 07:34 PM Pacific Standard Time

To: Herold, Matt; Tom, Yvonne

Subject: Re: Meeting

Hi Matt & Yvonne - Thanks you soooo much for the help today. The meeting went really smoothly and would have not without your help.

I really appreciate the help.

@Yvonne - Now you have a standard by which to hold all of your technology partners when it comes to meeting preparation. :-)

-Scott

From: "Tom, Yvonne" < < < < > Ytom@firstrepublic.com >

**Date:** May 2, 2015 at 8:15:35 AM PDT

To: "Scott Sambucci" < scott@blendlabs.com>

Subject: RE: Meeting

Yes. I shall remember your careful preparations always :) Have a great weekend!

Yvonne Tom
Executive Assistant to Mike Selfridge, COO







The Wi-Fi network "FHRGuests" requires a WPA2 password.

Password: | loanDepot756@

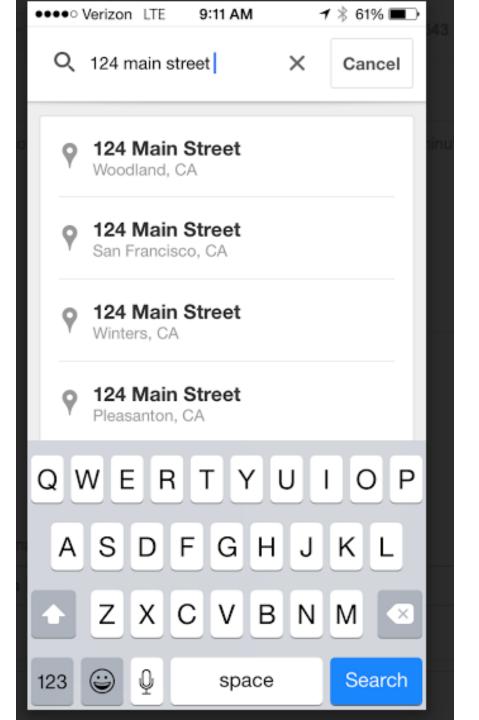
Show password

Remember this network

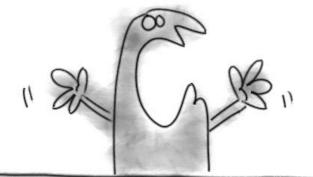
Invalid password.

Cancel

FHRGuests loan Depot 7560



## Now What ?!!



# #1: Find The Big Demo Checklist on the Member Site

### **The Big Demo Checklist**

You've landed the "Big Demo" with your next customer. Use this checklist for preparing and executing on your meeting.

### **PART I: Pre-Demo**

#### 1 week before:

☐ Complete a "pre-call" one (1) week before the meeting with Product Champion.
$\hfill \Box$ Verify attendees, roles, and identify any additional important people that should attend but either have not yet been invited or have not accepted.
☐ Verify with admin assistant or Product Champion that the selected websharing/screen-sharing software is admissible with firewalls.

### #2: Listen to the Startup Selling Podcast interview with Peter Cohan





Startup Selling Podcast Ep. 21: Product Demos the Right Way, & Avoiding the "IKEA Demo:" An Interview with Peter Cohan

The Startup Selling Podcas is brought to you by SalesQualia. If you're a startup looking to Find Customers, Grow Revenue and Build Your Sales Process, check out the Startup Selling Program. In this episode, I interview Peter Cohan, most known for his "GREAT DEMO!" system and training – teaching software companies the RIGHT way to [...]

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#3: Register for Tuesday
Training 2 & 3:

"GREAT DEMO! Workshop with Peter Cohan | Startup Selling Members Only"

https://attendee.gotowebinar.com/register/ 7075342305021207042