THE STARTUP SELLING: "FROM HINDRANCE TO HELPER" WORKSHEET

Step 1: Build an Ally	Step 2: Gather Information	Step 3: Decide on Action
 Why does this person care about the problem? How are the measured? How are they compensated? What motivates this person – i.e. promotion, recognition, the problem affects their work every day, etc? What do they like or dislike about their job? What are their incentives? 	 What does "the boss" think about the problem? How will "the boss" measure value in solving the problem? What's been tried in the past How have decisions like this been made in the past? What solutions are under consideration right now? What questions can you ask that the person CANNOT answer? What information can you require before they talk to "the boss"? 	 What job can you give the person: finding information, introductions to others to answer open questions? What homework assignment can you give to this person? Can they do this assignment? When will they start? What short-term timeline can you establish to check progress?
Answers:	Answers:	Answers:
Desired Outcome:	Desired Outcome:	Desired Outcome:
- Establish their importance - Align incentives - Develop empathy	- Situational analysis - Problem discovery - BANT	- Maintain control - Assign Homework - Avoid damage