

(Note: I may or may not be saying something profound...)



ABOUT ALTOS RESEARCH



DECEMBER 3, 2011





"Housing Affordability" only means "cheap houses" (or how Ocala, FL is like the RIM Playbook)

Affordability measures price, but *Capita per Inventory measures housing demand relative to supply*, and isn't that the point? <u>RIM's Playbook tablet, originally priced</u> <u>at \$499 is now selling for \$200</u>. Very *affordable* compared to Apple's iPad at \$499-800+. But which tablet do you want for Christmas?

And that's the point - affordability doesn't mean "good" or "time to buy," yet there's insistence on using this measure to feign the housing market's recovery <u>with</u> <u>headlines like these</u>.

From the <u>National Association of Homebuilders/Wells Fargo Home Opportunity Index</u> (HOI) report:

Seeking Alpha $^{\alpha}$

Latest articles	PUBLISHED	COMMENTS	PAGE VIEWS
REO Demand and Phoenix Home Prices	15 Aug, 12:56 pm	4	769
Thoughts on the February 2011 Case-Shiller Numbers	27 Apr, 15:38 pm	0	421
Las Vegas Housing: Cues for a Bottom	1 Apr, 8:42 am	5	857
Most popular articles	PUBLISHED	COMMENTS	PAGE VIEWS
Housing: Why Are New Listings Down So Sharply?	17 Feb, 2011	6	1,273
Is History Repeating Itself? A Look at the Dow	28 Oct, 2010	16	1.270

Housing Inventory: First Signs of a Seasonal Uptick

28 Oct, 2010 16 1,270 18 Jan, 2011 5 1,229



Lending

Can the mortgage industry talk about technology please?

Tech conference obsessed with current events

March 19, 2014 Scott Sambucci





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Hope all is well, -Scott

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Jacob Gaffney <jgaffney@housingwire.com> to Scott 🖃

Done and done!

Thanks.

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Jacob Gaffney

Executive Editor

HousingWire



REVERSE review

AN Tech: Rethinking HECM Processing

Written by Scott Sambucci



I embedded myself with a reverse mortgage servicer this year—voluntarily. After spending the last nine months deep in the throes of the business, it feels like the more I learn, the more questions I have about standards and processes. So I'd like to ask a few of those questions to everyone in the industry, because it sure seems like we have an enormous opportunity to build a better process.

Sitting with a servicing analyst recently, I wanted to learn how delinquency status codes were changed in a default reverse mortgage portfolio. Yes, this is what I do at work sometimes. She manually entered a number of data fields that were read from a scanned document, that were sent to her via an

email queue, that were scanned into a TIF document by a document department that exists somewhere in the same building, received via fax from the customer.

------ Forwarded message ------From: Scott Sambucci <<u>hit-reply@linkedin.com</u>> Date: Mon, Sep 29, 2014 at 7:35 PM Subject: Contributing to The Reverse Review To: Jessica Guerin <<u>Jessica@reversereview.com</u>> REVERSE review

Hi Jessica - I read on The Reverse Review website, and here on LinkedIn, that you might be interested in article contributors. I've done a bit of guest writing for Housing Wire, most recently this year from the MBA Technology Conference:

http://www.housingwire.com/blogs/1-rewired/post/29370-can-the-mortgage-industry-talk-abouttechnology-please

A few years back, I was a regular contributor on Seeking Alpha for the housing market: http://seekingalpha.com/author/scott-sambucci/articles

And here's a post from last week on LinkedIn: <u>https://www.linkedin.com/</u> pulse/article/20140923154449-3181424--mortgages-are-stinky-an-open-letter-to-the-world-s-bestengineers

If you think it might be a good fit, I really appreciate a few minutes of your time to chat.

Many thanks for reading this far

-Scott Sambucci scott@blendlabs.com (415) 596 0804





Jessica Guerin <jessica@reversereview.com>



to me 🖃

Hi Scott,

Thanks for reaching out. I am definitely interested! I've attached a document with information on our process and deadlines. Are you available later this afternoon, tomorrow or Thursday to chat?

Jessica



ROUND 1: IN PROGRESS, REMAINING TIME 00:41 DEMONSTRATION				
Your Role Market Chat				
Market Status	→ Enter a Bid to BUY Value: \$60.00			
PRICE (\$) 100.00	New Bid: \$45.00 Bid			
90.00				
80.00	Current Bid: none Withdraw			
70.00	→ CURRENT STATUS			
	Lowest Seller Ask: \$46.02			
60.00	Highest Buyer Bid: \$42.86			
50.00	Last Transaction: \$45.00			
40.00	→ BUYER RECORD			
30.00	ROUND PRICE GAIN			
	1 \$45.00 \$15.00			
20.00	2			
10.00	3			
0.00	4			
00:00 00:20 00:40 01:00 01:20 01:40 02:00	5			
TIME (Minutes)	Total Gain: \$15.00			
LEGEND Asks Bids Your Bids Your Transactions Other Transactions SSD 1.44 Copyright © 2001-2008 Aplia Inc. All rights reserved.				



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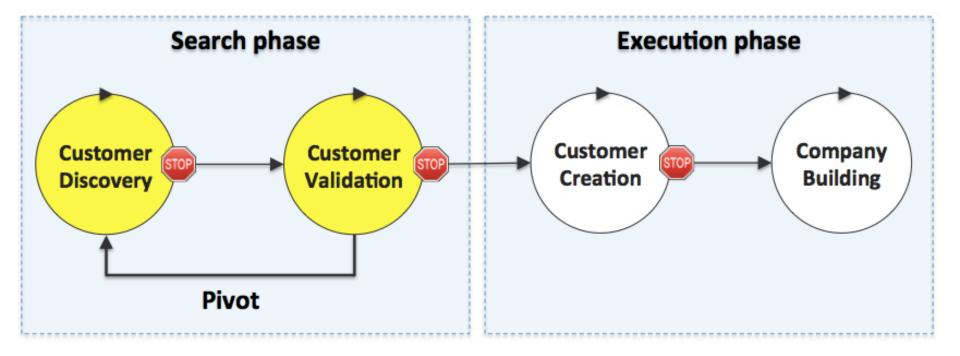


*Now what?

+ Find your sweet spot.



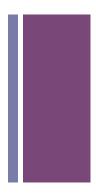
+ Think: Customer Development.











- What are the solutions and competitors in that industry?
- How are companies solving the problem you're solving today?
- Is this blue ocean or red ocean?
- Are you creating a new market space?









- Do you have particular areas of expertise?
- Do have you a lot of experience or interest in particular market segments?
- Do you have unique knowledge of a specific geographical area?
- Are you better at connecting with certain types of people?
- Ask: "Why is our company uniquely positioned to solve the problem?"



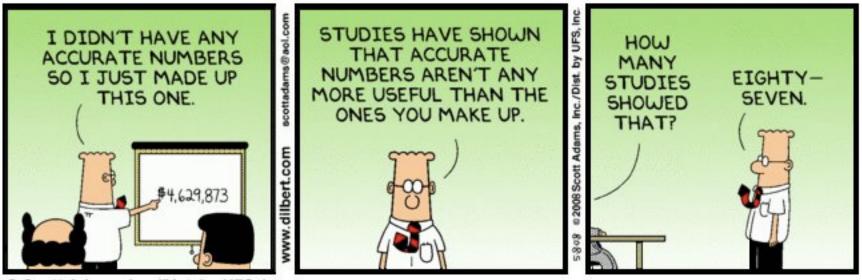
*Now what?

+ GET OUT OF THE BUILDING

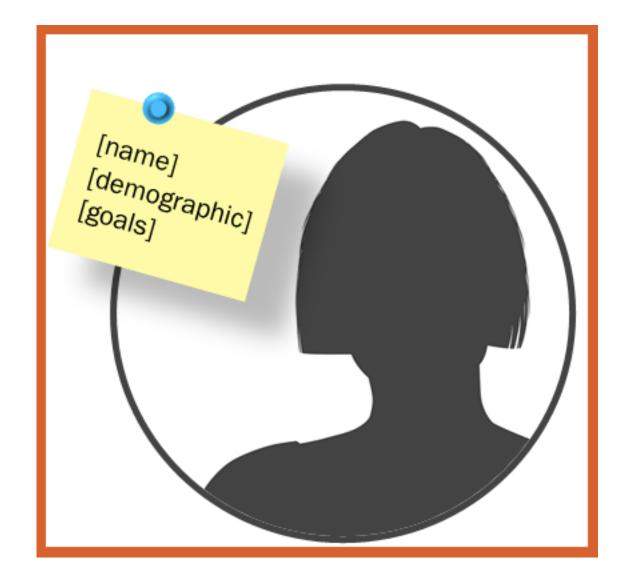
- Build & test hypotheses.
- Design & run experiments.
- Talk to your target market.







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Customers will be coming to you for help, instead of you begging for five minutes on the phone with them.